



NO.E&A(HEALTH)2-169/2015(P)  
**GOVERNMENT OF THE PUNJAB**  
**SPECIALIZED HEALTHCARE &**  
**MEDICAL EDUCATION DEPARTMENT**

Dated Lahore, the 12<sup>th</sup> December, 2025

To

1. Vice Chancellor, Faisalabad Medical University, Faisalabad
2. Vice Chancellor, Fatima Jinnah Medical University, Lahore
3. Vice Chancellor, King Edward Medical University, Lahore
4. Vice Chancellor, Children's Hospital, the University of Child Health Sciences, Lahore
5. Vice Chancellor, University of Health Sciences, Lahore
6. Vice Chancellor, Nishtar Medical University, Multan
7. Vice Chancellor, Rawalpindi Medical University, Rawalpindi
8. Principal, Quaid-e-Azam Medical College, Bahawalpur
9. Principal, Sheikh Zayed Medical College, Rahim Yar Khan
10. Principal, D.G Khan Medical Dera Ghazi Khan
11. Principal, Gujranwala Medical College, Gujranwala
12. Principal, Khawaja Muhammad Safdar Medical College, Sialkot
13. Principal, Nawaz Sharif Medical College, Gujrat
14. Principal, Allama Iqbal Medical College, Lahore
15. Principal, Postgraduate Medical Institute / Ameer-ud-Din Medical College, Lahore
16. Principal, College of Ophthalmology and Allied Vision Sciences, Lahore
17. Principal, De-Montmorency College of Dentistry, Lahore
18. Principal, Services Institute of Medical Sciences, Lahore
19. Principal, Nishtar Medical College, Multan
20. Principal, Nishtar Institute of Dentistry, Dental College, Multan Sadar, Multan
21. Principal, Sahiwal Medical College, Sahiwal
22. Principal, Sargodha Medical College, Sargodha
23. Principal, Punjab Medical College, Faisalabad
24. Principal, Rawalpindi Medical College, Rawalpindi
25. Medical Superintendent, Bahawal Victoria Hospital, Bahawalpur
26. Medical Superintendent, Jubilee Female Hospital, attached Quaid-e-Azam Medical College, Bahawalpur
27. Medical Superintendent, Nawab Sir Sadiq Muhammad Khan Abbasi Hospital, Bahawalpur,
28. Medical Superintendent, Pervaiz Elahi Institute of Cardiology, Bahawalpur
29. Medical Superintendent, Sheikh Zayed Hospital, Rahim Yar Khan
30. Medical Superintendent, Sardar Fateh Muhammad Khan Buzdar, Institute of Cardiology, Dera Ghazi Khan
31. Medical Superintendent, Allama Iqbal Teaching Hospital, D.G Khan
32. Medical Superintendent, Allied Hospital, Faisalabad City, Faisalabad
33. Medical Superintendent, Children's Hospital, Faisalabad
34. Medical Superintendent, Dental Section, PMC and Allied Hospital, Faisalabad
35. Medical Superintendent, Allied Hospital-II, Faisalabad
36. Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad
37. Medical Superintendent, Faisalabad Teaching Hospital, Faisalabad
38. Medical Superintendent, Allama Iqbal Memorial Hospital, Sialkot
39. Medical Superintendent, Ch. Pervaiz Elahi Institute of Cardiology, Wazirabad
40. Medical Superintendent, Gujranwala Teaching Hospital, Gujranwala

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41. Medical Superintendent, Govt. Sardar Begum Teaching Hospital, Sialkot
  42. Medical Superintendent, Provision of Missing Specialties for up-gradation of DHQ Hospital to Teaching Hospital, Gujranwala.
  43. Medical Superintendent, Aziz Bhatti Shaheed Hospital, Gujrat.
  44. Medical Superintendent, Govt. Teaching Hospital, Shahdara, Lahore
  45. Medical Superintendent, Govt. Kot Khawaja Saeed Teaching Hospital, Lahore
  46. Medical Superintendent, Govt. Muhammad Nawaz Sharif Teaching Hospital, Yakki Gate, Lahore
  47. Medical Superintendent, Jinnah Burn and Reconstructive Surgery Center, Allama Iqbal Medical College, Lahore
  48. Medical Superintendent, Jinnah Hospital, Lahore
  49. Medical Superintendent, Lady Aitchison Hospital, Lahore
  50. Medical Superintendent, Lady Wallingdon Hospital, Lahore.
  51. Medical Superintendent, Lahore General Hospital, Lahore
  52. Medical Superintendent, Mayo Hospital, Lahore
  53. Medical Superintendent, Govt. Mian Munshi Hospital, DHQ-I, Teaching Hospital, Lahore
  54. Medical Superintendent, Punjab Dental Hospital, Lahore
  55. Medical Superintendent, Punjab Institute of Cardiology, Lahore
  56. Medical Superintendent, Punjab Institute of Neurosciences, Lahore
  57. Medical Superintendent, Govt. Said Mitha Hospital, Lahore
  58. Medical Superintendent, Services Hospital, Lahore
  59. Medical Superintendent, Sir Ganga Ram Hospital, Lahore
  60. Medical Superintendent, Ch. Pervaiz Elahi Institute of Cardiology, Multan
  61. Medical Superintendent, Nishtar Hospital, Multan
  62. Medical Superintendent, Nishtar Institute of Dentistry, Dental Hospital, Multan Sadar, Multan
  63. Medical Superintendent, The Children's Hospital & the Institute of Child Health, Multan
  64. Medical Superintendent, Cardiac Center, QAMC, Bahawalpur
  65. Medical Superintendent, Benazir Bhutto Hospital, Rawalpindi
  66. Medical Superintendent, Rawalpindi Teaching Hospital, Rawalpindi
  67. Medical Superintendent, Holy Family Hospital, Rawalpindi
  68. Medical Superintendent, Rawalpindi Institute of Cardiology, Rawalpindi
  69. Medical Superintendent, Rawalpindi Institute of Urology & Transplantation, Rawalpindi
  70. Medical Superintendent, Syed Muhammad Hussain Govt. T.B. Sanatorium Samli, Murree, Rawalpindi
  71. Medical Superintendent, Sahiwal Teaching Hospital, Sahiwal
  72. Medical Superintendent, Dr. Faisal Masood Teaching Hospital, Sargodha
  73. MS, Institute of Ophthalmology & Allied Vision Sciences, Nishtar Multan
  74. MS, Gujranwala Medical College Teaching Hospital, Gujranwala
  75. Executive Director, Sardar Fateh Muhammad Khan Buzdar Institute of Cardiology, Dera Ghazi Khan
  76. Executive Director, Faisalabad Institute of Cardiology, Faisalabad
  77. Executive Director, Ch. Pervaiz Elahi Institute of Cardiology, Wazirabad
  78. Executive Director, Punjab Institute of Cardiology, Lahore
  79. Executive Director, Punjab Institute of Mental Health, Lahore
  80. Executive Director, Punjab Institute of Neurosciences, Lahore
  81. Executive Director, Ch. Pervaiz Elahi Institute of Cardiology, Multan
  82. Executive Director, Pak Italian Burn Centre, Multan
  83. Executive Director, Rawalpindi Institute of Cardiology, Rawalpindi
  84. Dean, Institute of Public Health, Lahore

85. Dean, The Children's Hospital & the Institute of Child Health, Multan
86. Medical Director, The Children's Hospital & the Institute of Child Health, Lahore.
87. Director, Institute of Blood Transfusion Service Punjab, Lahore
88. Project Director, Punjab Thalassaemia and other Genetic Disorders Prevention and Research Institute attached with FJMU, Lahore
89. Director General, Director General, Nursing Punjab, Lahore
90. The Surgeon Medico Legal, Punjab, Lahore
91. The CEO, Punjab Healthcare Commission, Lahore
92. All the Section Officers SHC&ME Department.

Subject:- **INSTRUCTIONS REGARDING CHIEF MINISTER INITIATIVES/ KPIS**

I am directed to refer to the subject cited and to **enclose** herewith a copy of letter No. GB-1-1/2025, dated 19.11.2025, received from O/o Commissioner Multan Division, Multan for instructions regarding Chief Minister Initiatives / KPIs for information and further necessary action.



(GHULAM ABBAS)  
SECTION OFFICER (GENERAL)

**NO. & EVEN DATE:**

A copy is forwarded for information and necessary action to the:

1. Commissioner, Multan Division, Multan.
2. Director IT, ICT Cell, SHC & ME Department with the request to upload this directions on the official website of this department.

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(GHULAM ABBAS)  
SECTION OFFICER (GENERAL)

**CC:-**

- i. PSO to Secretary SHC & ME Department.
- ii. PSs to all Special Secretaries, SHC & ME Department.
- iii. PAs to all Additional Secretaries, SHC& ME Department.
- iv. PAs to all Deputy Secretaries, SHC& ME Department.

2-169/2016

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# OFFICE OF THE COMMISSIONER MULTAN DIVISION, MULTAN

No. GB-1-1/2025  
Dated: 19/11/2025

To

1. All Deputy Commissioners, Multan Division
2. Director General, MDA, Multan
3. Managing Director, Horticulture Authority, Multan
4. Managing Director, WASA, Multan
5. Chief Executive Officer, Multan Solid Waste Management Company
6. All CEOs, DEAs, Multan Division
7. All CEOs, DHAs, Multan Division
8. All Secretaries, DRTAs, Multan Division
9. Chief Officer, Municipal Corporation, Multan
10. Chief Officers, District Councils, Multan Division

Subject: **INSTRUCTIONS REGARDING CHIEF MINISTER INITIATIVES / KPIS**

Please refer to the subject cited above.

2. A video Link meeting was held on 18.11.2025 (Tuesday) under the Chairpersonship of Chief Minister, Punjab to discuss Chief Minister Initiatives / KPIS. In the light of the meeting following directions are hereby issued for compliance in letter and spirit regarding Key Performance Indicators (KPIs):-

## 1. SUTHRA PUNJAB

- Repaint and maintenance of dust bin & containers.
- Washing of dust bin & containers regularly.
- More waste enclosures should be constructed and if required concerned Municipal Committees/ Corporation/ District Council may also construct, if no Waste Management Corporation (WMC) is engaged.
- DC's should place a vibrant and foolproof mechanism of vigilance to ensure 24/7 cleanliness.

SPECIAL SECRETARY (OPERATIONS) SHC&MED	
Diary No. _____	
Date: 24/11/25	
AS (A)	AS (E)
DS (G)	DS (E-I)
DS (A)	DS (E-II)
PS	

## 2. STRAY DOGS

- DC's should take more initiatives to deal with the issue of stray dogs so that any unfortunate incident especially attack of stray dogs on children could be avoided and human life could be secured.
- DC's should also take measures for necessary arrangements in private housing societies regarding stray dogs, open manholes and pits.
- Pet dogs should also be registered and vaccinated by relevant departments

SECRETARY SHC&ME	
Diary No. 10978	
Date: 24/11/25	
SG (OPS)	SG (D&R)
ASA	ASD
AME	ASF
AST	ASP
GB ( )	SPO
BLO	PSO

ADDL SECRETARY (A)	
Diary No. _____	
Date: 26/11/25	
DS (A)	
DS (G)	
DS (P)	
SLO	

D.S (Admin)	
Diary No. _____	
Dated: 27/11/25	

Despatcher  
Commissioner Office  
Multan

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PSO

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### 5. MANHOLE COVERS

- ### MANHOLE COVERS
- Deputy Commissioners shall ensure that all manhole covers are properly fixed and maintained.
  - Strict monitoring and vigilance must be carried out to ensure that broken, damaged, or stolen manhole covers are replaced immediately.
  - Safe City cameras should be utilized to detect incidents of theft or tampering.
  - Staff of Suthra Punjab may assist in identifying missing manhole covers.
  - Secretaries of Union Councils shall be responsible for ensuring 100% availability of manhole covers within their jurisdictions.
  - Staff from other field departments such as LHWs and LHVJs should assist in reporting missing manhole covers.
  - Assistant Commissioners shall hold meetings twice a week with relevant staff to review the status of manholes.
  - Digital platforms should be used to encourage public reporting. After rectification, photographic evidence should be shared with the public.

#### 4. STREET LIGHTS

- All street lights must be kept fully functional.
- Each Municipal Committee and District Council shall establish a motorcycle equipped street light monitoring squad responsible for inspections and immediate reporting.
- Installation of new street lights should be carried out where required, particularly at entry and exit points and along major city roads.

### 5. BEAUTIFICATION OF PARKS

- ### AUTIFICATION OF PARKS
- Immediate repair of benches, grills, dustbins, lights, swings, rides, and other park infrastructure must be ensured.
  - Washrooms should be thoroughly cleaned and repaired on priority.
  - No bald patches should be visible; grass must be restored.
  - Plantation must be carried out in vacant spaces within parks.
  - Proper signage boards displaying park names and rules should be installed.
  - Walking tracks must be repaired and maintained.

## 6. GREEN BELTS

- EN BELTS**
- Green belts must be properly maintained and kept neat and well-groomed.
  - No bald or dry patches should be visible; grass and plantation must be fully restored.
  - Cleanliness must be ensured through routine maintenance.

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- No shop signage, advertisement boards, or unauthorized displays of board shall be allowed.

#### **7. URBAN FOREST**

- Urban forests should be established at suitable small and large sites within city areas.
- All vacant and underutilized spaces should be brought under urban forestation to enhance green cover.

#### **8. ONSTRUCTION OF SQUARES**

- Monuments should be constructed at important squares and maintained regularly.
- Business communities and local stakeholders should be engaged under public-private partnership models.

#### **9. WALL PAINTING**

- Walls of official and private buildings should be painted with suitable patterns where required to enhance visual appeal.

#### **10. PUBLIC TOILETS**

- Public toilets should be constructed at major public places.
- Petrol pump management must ensure the availability of separate male and female washrooms, properly maintained and functional with proper signage board especially on highways.

#### **11. SEWERAGE / WASA-RELATED ISSUES**

- Deputy Commissioners should prioritize and expedite relevant development programs to address sewerage issues.
- Existing sewerage systems must be repaired immediately to prevent deterioration.
- In case of funding shortages, blocked sewer lines must be cleaned daily with alternative arrangements.
- Chronic choking points must be identified and addressed through a scheduled plan.

#### **12. GRAVEYARDS**

- Regular cleanliness and maintenance of graveyards must be ensured.
- Streetlights should be installed at important locations.
- Benches should be placed where necessary for visitors.
- If feasible, designated parking areas should be developed.

#### **13. SCHOOL BUSES / VANS**

- The Secretary DRTA shall ensure strict safety protocols for school buses and vans.

- Fitness certifications should be enforced regularly.
- Assistant Commissioners should conduct random inspections and immediately restrict unsafe vehicles.
- CNG-fitted school vehicles must undergo mandatory monthly inspections.

#### **14. SCHOOL SIGNAGE**

- Prominent school signage must be installed at the entrance of every school.

#### **15. ZEBRA CROSSING**

- Zebra crossings on roads near schools must be repainted every few months to maintain safety and visibility.

#### **16. ANTI-ENCROACHMENT OPERATIONS**

- Anti-encroachment operations must resume immediately.
- Sustainability is essential no re-encroachment should be tolerated.
- A systematic schedule should be developed for regular operations.

#### **17. REHRI BAZAR**

- Unregulated movement of carts is a major cause of encroachment.
- Carts must be restricted to designated Rehri Bazaars.
- All Rehri should be registered to monitor and control their numbers.

#### **18. PRICE CONTROL**

- Prices of essential commodities especially roti, pulses, and chicken should be closely monitored.
- Weekly progress of Price Control Magistrates must be reviewed.

#### **19. AVAILABILITY OF FERTILIZER & PESTICIDES**

- Availability of fertilizers and pesticides at fixed prices must be ensured to facilitate farmers.

#### **20. VIOLATION OF MARRIAGE LAWS**

- Strict implementation of the one-dish policy is required.
- Timings of marriage halls and lawns must be observed in letter and spirit.

#### **21. BEAUTIFICATION OF ENTRY & EXIT POINTS OF CITIES**

- Entry and exit points should be beautified.
- Gates or monuments may be constructed subject to availability of funds.
- Lights and plantation should be installed to enhance aesthetics.

#### **22. ROAD INFRASTRUCTURE IN CITIES**

- Lane markings must be clear and regularly repainted.
- Reflective cat eyes should be installed at critical points.
- Speed limit signs and speed bump markings must be kept prominent.

- Kerb stones must be repainted for visibility and aesthetics.
- Directional signage should be placed at key locations.
- Turf pavers should be installed along both sides of roads, especially internal roads, to reduce dust.

### **23. PATCHWORK OF ROADS**

- Internal roads must be systematically patched.
- Potholes should be repaired promptly.
- Shoulders of roads must be repaired for pedestrian and cyclist safety.

### **24. FILTRATION PLANTS**

- All filtration plants, public or private, must remain operational to ensure clean drinking water.

### **25. REMOVAL OF BANNERS**

- Shabby banners and panaflexes must be removed immediately.
- No new banners or panaflexes should be displayed without prior approval.

### **26. FIXATION OF HANGING ELECTRICITY WIRES**

- In coordination with MEPCO, all hanging or hazardous electric wires must be secured.

### **27. CHARGING STATIONS AT NEW PETROL PUMPS**

- NOCs for newly constructed petrol pumps will only be issued after ensuring provision of electric vehicle charging stations.

### **28. BUS WAITING SHEDS FOR E-BUS**

- All bus waiting sheds along E-Bus routes must be completed by December.

### **29. BUS TERMINALS**

- Cleanliness at public and private bus terminals must be ensured.
- Waiting areas must be neat and well-maintained.
- Restrooms must remain 100% clean and functional.
- Measures must be taken to prevent overcharging.

### **30. VISITS OF HOSPITALS**

- Patient facilitation must be ensured.
- Doctors and paramedical staff must remain present as per duty rosters.
- Availability of medicines must be checked regularly.
- DCs and ACs should conduct regular visits to ensure cleanliness and functioning of equipment in DHQs, THQs, and BHUs.

### 31. WALL CHALKING

- Wall chalking is strictly prohibited.
- Existing wall chalking must be removed and monitored through CCTV at key locations.
- Media should be used to raise public awareness.
- Incidents must be reported to local authorities and helpline 15.

COMMISSIONER  
Multan Division, Multan



CC:



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1. Secretary to Govt. of the Punjab, Agriculture Department, Lahore
- ✓ 2. Secretary to Govt. of the Punjab; Specialized Healthcare & Medical Education Department, Punjab, Lahore
3. Secretary to Govt. of the Punjab, Transport Department, Punjab, Lahore
4. Secretary to Govt. of the Punjab, LG&CD Department, Punjab, Lahore
5. Secretary to Govt. of the Punjab, HUD & PHED, Department, Punjab, Lahore
6. Secretary to Govt. of the Punjab, Health & Population Department, Punjab, Lahore
7. Principal Secretary to Chief Minister, Punjab, Lahore
8. Additional Secretary (Staff) to Chief Secretary, Punjab, Lahore
9. P.S. to Commissioner, Multan Division, Multan.

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