

No. 44990 /LGH
To

dated Lahore the 20-6 2017


The Secretary,
Health Department,
Govt. of the Punjab, Lahore

Attention: **Mr. Abdul Wahab**
(Focal Person) PPRA Website,
Health Department,
Govt. of the Punjab, Lahore.

Subject: **MINUTES OF GRIEVANCE COMMITTEE MEETING.** *Date 30-5-2017*

With reference to the subject cited above.


It is therefore kindly requested to issue instruction to the focal person of PPRA Website to upload the minutes of Grievance Committee at official PPRA Website for the Medical equipments and others items through ADP schemes for this hospital (Minutes attached).


Medical Superintendent
Lahore General Hospital
Lahore

No. _____ /LGH dated Lahore the _____ 2017

A copy is forwarded for information to the:-

1. Principal, PGMI/ LGH, Lahore.
2. AMS (Equip), LGH, Lahore.


Medical Superintendent
Lahore General Hospital
Lahore

Minutes of Grievance Committee

1. Grievance committee meeting was held on 30-05-2017, under the chairmanship of Prof. Dr. Muhammad Moin, Prof. of Ophthalmology to resolve the grievances submitted by the firms, for the purchase of medical equipment and furniture and fixture items through ADP Scheme PINS Phase-III.

2. Following committee members attended the meeting:

- ✓ Prof. Dr. Farah Shafi, Prof. of Medicine
- ✓ Prof. Dr. Muhammad Anwar Chaudry, Prof. of Neurosurgery
- ✓ Prof. Dr. Farhat Naz, Prof. of Gynae & Obs.
- ✓ Dr. Sikandar Hayyat Gondal, Prof. of Surgery
- Dr. Yawar Sajjad, Assistant Prof. Plastic Surgery *Y.S.*

3. The following items were discussed:-

Sr #	Name of Equipment	Name of Firm/ Make & Model	Remarks of the Grievance Committee	Decision of Committee
1	Furniture & Fixture dated 29-10-2016	M/S Orient Medical	Representation against Fowler beds quoted by M/S Pieces Engineering. M/S Orient Medical has stated that the sample of the fowler bed submitted by M/S Pieces Engineering is not as per specifications. The committee asked the Technical Officer about the said reservation, he informed that due to these items being locally manufactured, no submitted samples met technical specification 100% and all were accepted with minor deviations. The committee decided that the decision of the TAC stands valid.	Grievance of the firm not accepted.
		M/S Sigma International	Representation against samples of Fowler beds submitted by M/S Pieces Engineering, M/S Orient Medical, M/S Qazzaji Surgical and M/S Thankful Agencies. M/S Sigma International has stated that the sample of the fowler bed submitted by M/S Pieces Engineering, M/S Orient Medical, M/S Qazzaji Surgical and M/S Thankful Agencies are not as per specifications. The committee asked the Technical Officer about the said reservation, he informed that due to these items being locally manufactured, no submitted samples met technical specification 100% and all were accepted with minor deviations. The committee decided that the decision of the TAC stands valid.	Grievance of the firm not accepted.
		M/S Orient Medical	Representation against Medicine Trolley quoted by M/S Thankful agencies. The committee called the representative of the M/S Orient Medical to explain their grievance. He stated that sample of medicine trolley is not as per requirement of end user. During evaluation of the samples the firm was instructed to make some changes in the sample by the end user but the firm did not make any change in the sample. The committee asked the Technical Officer about the said reservation, he informed that the sample of medicine trolley submitted by the M/S Thankful is as per specifications. The committee decided that the decision of the TAC stands valid.	Grievance of the firm not accepted.
		M/S Thankful Agencies	Representation against Attendant Bench quoted by M/S Sigma International. The committee called the representative of the M/S Thankful Agencies to explain their grievance. He stated that the sample of the Attendant Bench submitted by M/S Sigma International is not as per specifications. Whereas our sample 100% meets the tender specifications but was rejected. The committee asked the Technical Officer about the said reservation, he informed that the sample of attendant bench submitted by the M/S Sigma International is as per specifications. The committee decided that the decision of the TAC stands valid.	Grievance of the firm not accepted.

Handwritten signatures: Moin, Farhat, and others.

Sr #	Name of Equipment	Name of Firm/ Make & Model	Remarks of the Grievance Committee	Decision of Committee
2	ICU Bed with Bedside Locker	M/S Medi Urge	The committee called the representative of the firm to explain their grievance. He informed that that 03 year warranty from manufacturer has been received and attached with the grievance, hence the committee is requested to consider our offer. The committee informed the representative of the firm that their firm was declared non responsive on knockout clauses as per bidding documents, your firm was responsible for attaching these documents with bid and changes in the technical bid can not be accepted on later stage. Hence, the decision of the TAC stands valid.	Non Responsive
4	ICU Ventilator 29-10-2016 & 21-12-2016	M/S Eastern Medical, eVent Inspiration 7i, eVent Medical, USA and DK 50 DE, Ekom, Slovak Republic	Incharge Purchase Cell informed the committee that in last grievance committee meeting dated 15-05-2017, it was decided that Principal, AMC/ PGMI/ Lahore General Hospital is requested to constitute a committee for the demonstration of quoted model of three firms i.e. M/S Vertex Medical, M/S Shirazi Trading and M/S Eastern Medical. In this regard the committee meeting was held on 23-05-2017 and the committee has submitted its report and accepted all three participating firms i.e. M/S Vertex Medical, M/S Shirazi Trading and M/S Eastern Medical as meeting technical specifications and providing satisfactory demonstration. The Grievance committee declared the offer of M/s Eastern Medical as Responsive. Whereas the other two firms M/s Vertex Medical and M/S Shirazi Trading had already been declared responsive.	Responsive

The committee forwarded the case to purchase committee for further process.

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Moin
Farah

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